

## Quality Assurance Survey Performance Ratings

Service Provider	Region	Type of Service	Date	Domain 1. Access and Eligibility	Domain 2. Individual Planning and Implementation	Domain 3. Safety and Security	Domain 4. Rights, Respect and Dignity	Domain 5. Health	Domain 6. Choice and Decision Making	Domain 7. Relationships and Community Membership	Domain 8. Opportunities for Work	Domain 9. Provider Capabilities and Qualifications	Domain 10. Administrative Authority and Financial Accountability	QA Performance Rating
A Southern Tradition	West	Day-Residential	5/18/15	NA	SC	PC	PC	SC	SC	SC	SC	PC	PC	Fair
A+ Care Solutions, Inc.	West	Day-Residential, Personal Assistance	5/15/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Adult Community Training, Inc.	East	Day-Residential, Personal Assistance	5/13/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
AdvanceCare Health Services	Middle	Day-Residential	5/8/15	NA	SC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
AKM of Tennessee, Inc.	East	Day-Residential, Personal Assistance	5/5/15	NA	PC	PC	PC	PC	SC	SC	SC	PC	MC	Fair
Angela's Path to Achievement	Middle	Day-Residential	1/27/15	NA	PC	SC	SC	PC	SC	SC	NA	SC	SC	Proficient
Auxilium Health Services	West	Day-Residential, Personal Assistance	3/11/15	NA	SC	SC	PC	SC	SC	SC	SC	PC	SC	Proficient
Behavior Solutions, LLC	East	Behavioral	3/17/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Behavioral and Counseling Services, LLC	West / Middle	Behavioral	1/9/15	NA	NC	PC	PC	NA	SC	NA	NA	PC	PC	Significant Concerns
Behavioral Outreach Services	West	Behavioral	4/22/15	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient
Buffalo River Services, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	2/20/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Capital City Residential Healthcare TN, LLC	West	Day-Residential, Personal Assistance	3/13/15	NA	PC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Chip Hale Center	East	Day-Residential, Personal Assistance, Nursing	4/21/15	NA	SC	PC	SC	SC	SC	SC	PC	SC	SC	Proficient
Chris' Home, Inc.	Middle	Day-Residential	2/3/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
Community Health Developmental Center	East	Day-Residential, Personal Assistance	5/29/15	NA	SC	SC	SC	PC	SC	SC	SC	PC	PC	Proficient
Community Options, Inc.	East	Day-Residential	3/17/15	NA	PC	SC	SC	SC	SC	SC	SC	PC	MC	Fair
Community Options, Inc.	Middle	Day-Residential, Personal Assistance	4/24/15	NA	PC	PC	MC	SC	SC	SC	SC	PC	PC	Fair
Complete Care Choices	Middle	Nursing	3/26/15	NA	SC	SC	SC	PC	SC	NA	NA	SC	PC	Proficient
Comprehensive Services of Tennessee	West	Day-Residential, Personal Assistance	4/8/15	NA	PC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient

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Connexus, Inc.	Middle	Day-Residential	5/29/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Corey's Vibe	West	Personal Assistance	3/15/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Courtney, Inc.	East	Day-Residential, Personal Assistance	2/25/15	NA	SC	SC	SC	SC	SC	SC	PC	SC	SC	Exceptional Performance
CSI Caregiver Services of Tennessee	Middle	Day-Residential, Personal Assistance	5/15/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Cumberland Community Options, Inc.	Middle	Day-Residential	3/19/15	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Developmental Services of Dickson County	Middle	Day-Residential, Personal Assistance, Nursing	3/27/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	SC	Proficient
Douglas Cooperative, Inc.	East	Day-Residential, Personal Assistance	4/16/15	NA	PC	SC	SC	MC	SC	SC	SC	PC	PC	Fair
Elite Behavior Analysis	East	Behavioral	2/3/15	NA	MC	SC	PC	NA	SC	NA	NA	SC	SC	Fair
Envision, Inc.	East	Day-Residential, Nursing	2/23/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Faith Specialized Care Services, Inc.	West	Day-Residential, Personal Assistance	5/11/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Freedom Co-op, Inc.	West	Day-Residential, Personal Assistance	4/2/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Friendship Home Solutions, Inc.	Middle	Day-Residential, Personal Assistance, Nursing, Therapy	2/20/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Full Circle Therapy	Middle	Therapy	5/1/15	NA	PC	SC	SC	NA	SC	NA	NA	PC	PC	Fair
Gage & Gage, Inc.	West	Day-Residential	4/14/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Georgia Lee, Inc.	West	Day-Residential	5/29/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Grosser, Jason	West	Behavioral	5/5/15	NA	PC	SC	MC	NA	SC	NA	NA	PC	SC	Fair
HCS Investors, LLC	West	Day-Residential, Personal Assistance	5/1/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Hilltoppers, Inc.	Middle	Day-Residential, Personal Assistance, Nursing	5/14/15	NA	SC	PC	SC	PC	SC	SC	SC	SC	PC	Proficient
Hope Services, Inc.	Middle	Day-Residential, Personal Assistance	5/1/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Hot Rod Shannon, Inc.	East	Day-Residential, Personal Assistance	5/22/15	NA	PC	SC	SC	PC	SC	SC	SC	PC	SC	Proficient

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Independent Opportunities, Inc.	East	Day-Residential, Personal Assistance	3/4/15	NA	PC	SC	SC	SC	SC	SC	PC	PC	MC	Fair
James Developmental Center	Middle	Day-Residential, Personal Assistance	5/22/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Joey's Yacht Club, Inc.	Middle	Day-Residential	3/26/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Joyful Care, Inc.	East	Day-Residential	3/6/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	SC	Proficient
JSD Speech Pathology	West	Therapy	2/19/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Kurek Legacy, Inc.	West	Day-Residential, Personal Assistance	4/1/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Lend A Hand Supported Living	Middle	Day-Residential	5/21/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Lighthouse Independent Living, Inc.	East	Day-Residential, Personal Assistance	4/23/15	NA	PC	MC	PC	PC	SC	SC	PC	PC	PC	Fair
Meritan, Inc.	West	Day-Residential, Nursing	4/16/15	NA	SC	SC	SC	SC	SC	SC	SC	PC	SC	Proficient
Meritan, Inc.	Middle	Day-Residential	5/29/15	NA	SC	SC	PC	SC	SC	SC	SC	PC	PC	Proficient
Middle Tennessee Supported Living	Middle	Day-Residential, Personal Assistance, Nursing	5/15/15	NA	PC	SC	PC	PC	SC	SC	SC	SC	PC	Fair
Pauline and Thomas Healthcare, Inc.	Middle	Day-Residential, Personal Assistance	2/6/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Pink Coyote, Inc.	East	Day-Residential	5/7/15	NA	SC	PC	SC	SC	SC	SC	SC	PC	PC	Proficient
Procure Home Health	East	Therapy	5/27/15	NA	PC	MC	NC	NA	NC	NA	NA	PC	SC	Serious Deficiencies
Professional Behavioral Health & Consulting	West	Behavioral	3/13/15	NA	PC	SC	PC	NA	SC	NA	NA	PC	SC	Fair
Professional Behavioral Health & Consulting	West	Behavioral	3/13/15	NA	PC	SC	PC	NA	SC	NA	NA	PC	SC	Fair
Prospect, Inc.	Middle	Day-Residential	3/13/15	NA	SC	SC	SC	PC	SC	SC	SC	SC	PC	Proficient
Reaching Visions Today, Inc.	Middle	Day-Residential	4/10/15	NA	SC	PC	SC	SC	SC	SC	SC	SC	PC	Proficient
Rebuild Rehabilitation	West	Therapy	3/3/15	NA	PC	SC	SC	NA	SC	NA	NA	PC	SC	Proficient
Rehab Resources	Middle	Therapy	5/13/15	NA	PC	SC	SC	NA	SC	NA	NA	SC	PC	Proficient
Resources for Human Development	Middle	Day-Residential	2/20/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair

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Shelby Residential and Vocational Services, Inc.	West	Day-Residential, Personal Assistance	3/27/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Sitters and More, Inc.	Middle	Day-Residential, Personal Assistance	5/8/15	NA	PC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Skills Development Services, Inc.	Middle	Day-Residential, Personal Assistance	5/28/15	NA	SC	SC	PC	PC	SC	SC	SC	SC	PC	Proficient
STAR Center, Inc.	West	Day-Residential, Personal Assistance	4/9/15	NA	PC	SC	SC	SC	SC	SC	SC	SC	PC	Proficient
Stellar Therapy Services	East	Therapy	3/18/15	NA	PC	SC	SC	NA	PC	NA	NA	SC	SC	Proficient
Step-By-Step, Inc.	East	Day-Residential, Personal Assistance	4/13/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	PC	Exceptional Performance
Sunny Brook Home, Inc.	Middle	Day-Residential	3/26/15	NA	SC	SC	SC	SC	SC	SC	NA	SC	SC	Exceptional Performance
Support Solutions of the Mid-South	Middle	Day-Residential, Personal Assistance, Behavioral	3/26/15	NA	PC	PC	PC	SC	SC	SC	SC	PC	PC	Fair
Sutton, Angel	Middle	Behavioral	5/1/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Tim's Place, Inc.	West	Day-Residential	2/5/15	NA	SC	SC	SC	SC	SC	SC	SC	PC	PC	Proficient
Tri-County Center	East	Day-Residential	2/11/15	NA	SC	SC	SC	SC	SC	SC	SC	SC	SC	Exceptional Performance
Waves, Inc.	Middle	Day-Residential, Personal Assistance	4/17/15	NA	SC	PC	SC	PC	SC	SC	SC	PC	PC	Fair
Williams, Nancy	West	Therapy	5/12/15	NA	SC	SC	SC	NA	SC	NA	NA	SC	SC	Exceptional Performance
Zhou, Liming	West	Behavioral	5/27/15	NA	PC	SC	SC	NA	SC	NA	NA	SC	SC	Proficient

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